



<https://foghlaimmeaisin.com/job/it-support-technician/>

IT Support Technician

Description

Under the direction of the Information Technology (IT) manager, the IT Support Technician is responsible for assisting with maintaining daily operations of the company staff.

Responsibilities

- Provides support for company software users
- Performs IT services
- Performs IT equipment provisioning, troubleshooting and repair
- Administers server management
- Troubleshoots various network and cloud issues

Qualifications

- Two or four-year degree in Computer Science/Information Technology
- Two to four years of proven working experience
- Thorough knowledge of internet protocol and basic networking principles
- Strong English communication skills and customer service orientation;
- Working knowledge of Microsoft Windows operating systems and Microsoft Office suite
- Working knowledge of Microsoft server administration
- Working knowledge of Microsoft Azure, AWS and MS Teams

Job Benefits

- Working on-site
- 6-month contract
- Hours of work: standard 40 hours per week

Hiring organization

Mekong IT Services

Employment Type

Full-time, Contractor

Duration of employment

6-month contract

Industry

Information Technology

Job Location

Calgary, Alberta, Canada

Date posted

4 February 2024

Valid through

28.02.2024