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IT Support Technician

Hiring organization
Mekong IT Services

Employment Type
Full-time, Contractor

Duration of employment
6-month contract

Industry
Information Technology

Job Location
Calgary, Alberta, Canada

Date posted
4 February 2024

Valid through
28.02.2024

Description

Under the direction of the Information Technology (IT) manager, the IT Support Technician is responsible for assisting with maintaining daily operations of the company staff.

Responsibilities

- Provides support for company software users
- Performs IT services
- Performs IT equipment provisioning, troubleshooting and repair
- Administers server management
- Troubleshoots various network and cloud issues

Qualifications

- Two or four-year degree in Computer Science/Information Technology
- Two to four years of proven working experience
- Thorough knowledge of internet protocol and basic networking principles
- Strong English communication skills and customer service orientation;
- Working knowledge of Microsoft Windows operating systems and Microsoft Office suite
- Working knowledge of Microsoft server administration
- Working knowledge of Microsoft Azure, AWS and MS Teams

Job Benefits

- Working on-site
- 6-month contract
- Hours of work: standard 40 hours per week