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# IT Support Technician

## **Description**

Under the direction of the Information Technology (IT) manager, the IT Support Technician is responsible for assisting with maintaining daily operations of the company staff.

## Responsibilities

- · Provides support for company software users
- Performs IT services
- Performs IT equipment provisioning, troubleshooting and repair
- · Administers server management
- · Troubleshoots various network and cloud issues

### Qualifications

- Two or four-year degree in Computer Science/Information Technology
- Two to four years of proven working experience
- Thorough knowledge of internet protocol and basic networking principles
- Strong English communication skills and customer service orientation;
- Working knowledge of Microsoft Windows operating systems and Microsoft Office suite
- Working knowledge of Microsoft server administration
- Working knowledge of Microsoft Azure, AWS and MS Teams

### **Job Benefits**

- · Working on-site
- 6-month contract
- Hours of work: standard 40 hours per week

## Hiring organization

Mekong IT Services

## **Employment Type**

Full-time, Contractor

# **Duration of employment**

6-month contract

### Industry

Information Technology

#### **Job Location**

Calgary, Alberta, Canada

#### Date posted

4 February 2024

### Valid through

28.02.2024